2009 INDEPENDENT SURVEY OF RECENT HOMEBUYERS TO FIND THE BEST IN CLIENT SATISFACTION

Meet the Best

Residential Real Estate Agents in the San Diego Area













ANNOUNCING: San Diego's 2009 FIVE STAR Real Estate Agents

We surveyed recent homebuyers and other industry experts to find the best real estate agents in the San Diego area. Here they are.

xperts say that at least 90 percent of homebuyers rely on real estate agents for advice and guidance. But with more than 12,000 San Diego residents holding real estate licenses, how do you find someone who knows the market, represents your interests and operates with an emphasis on integrity and service?

San Diego Magazine can help. For the second year, the magazine partnered with Crescendo Business Services, an independent research firm, to find out which real estate agents have most consistently wowed their clients.

The Selection Process

This past August, Crescendo surveyed by mail and phone 20,500 San Diego area residents who had recently purchased homes, and 9,000 subscribers of San Diego Magazine. An additional 400 surveys were sent to mortgage and title companies, who are often best able to judge a real estate agent's technical skills and knowledge.

On the surveys, recipients were asked to nominate only real estate agents whom they knew through personal experience. They were asked to evaluate them based upon nine criteria: customer service, communication, finding the right home, integrity, negotiation, marketing the home, market knowledge, closing preparation and overall satisfaction.

Only original surveys—no copies—returned in their specially designed envelopes were accepted as valid. By



September, stacks of surveys had arrived, and Crescendo began carefully scoring and screening each nominee with the California State Real Estate Commission's database to make certain that licenses were up-to-date and that no disciplinary actions were pending.

Then, before finalizing the list, nominated real estate agents were reviewed by a blueribbon panel of local industry experts. The panel consisted of realty company executives, professional and trade association officers and others directly involved in housing-related businesses.

Although panelists' comments were incorporated into the final score, safeguards were built into the review process to reduce the ability of panel members to influence the composition of the final list on the basis of company affiliation.

Best in Client Satisfaction

The resulting list of FIVE STAR Real Estate Agents is an elite group, representing less than 3 percent of licensed agents in the San Diego area. Only 360 of the top-scoring real estate agents made this year's list. To make the list more user-friendly, agents have been grouped based on their city of focus.

Throughout the nomination process, respondents told stories of lasting friendships that have emerged from what is most often a stressful business transaction. Several even wrote essays on why their particular agent excelled.

Although this list will certainly be a useful tool for anyone buying or selling a home, it should not be considered exhaustive. Undoubtedly, there are many other excellent real estate agents who, for one reason or another, are not on this year's list. But don't be surprised to see them next year.

RESEARCH DECLARATIONS:

As with any research or recognition program, it is important that we provide you the following declarations:

- The 2009 FIVE STAR Real Estate Agents do not pay a fee to be included in the research or the final list of FIVE STAR: Best in Client Satisfaction Real Estate Agents.
- The overall evaluation score of a real estate agent reflects an average of all respondents and may not be representative of any one client's evaluation.
- The FIVE STAR Award is not indicative of the real estate agent's future performance.
- The inclusion of a real estate agent on the FIVE STAR real estate agent list should not be construed as an endorsement of the real estate agent by Crescendo Business Services or San Diego Magazine.
- Working with a FIVE STAR Real Estate Agent or any real estate agent is no guarantee that the selected real estate agent will be awarded this accomplishment by Crescendo in the future.
- For more information on the FIVE STAR Award and the research/selection methodology, go to: fivestarprofessional.com/reresearch.



BEST IN CLIENT SATISFACTION

List compiled by Crescendo Business Services. All agents are sorted by city and are listed alphabetically by last name.

Names in **boldface** also appear in the profiles that follow.

ALPINE

ALPINE



Susan Manis Two-Year Winner Manis & Associates (619) 445-2398 s.manis@cox.net www.susanmanis.com

CARLSBAD

Patty Abbott Anderson, Prudential California Realty
Christine Christoph, Keller Williams Realty - Carlsbad
Jeff Cole, Windermere Exclusive Properties
Louise Copeland, Century 21 Award
Debbie Drumm, Prudential California Realty
Eileen Drutman, Keller Williams Realty



Whitney Fields 2009 Winner Masters Real Estate Group (760) 579-8490 www.mastersreal estategroup.com

Linda Grubbs, Windermere Real Estate Marta Hall, Coldwell Banker Neal Hribar, Keller Williams Realty Kent Johnson, Prudential California Realty Cherryl Johnston, McMillin Realty Dennis Kaiser, RE/MAX Associates Jill Kammerude, RE/MAX By-The-Sea Jim Klinge, North San Diego County Real Estate Candis Kolb, Coldwell Banker Marilyn Lawhead, Coldwell Banker Cathy Leclair, Prudential California Realty Carlton Lund, Lund Team Real Estate Michael Murphy, San Diego Previews Real Estate Maria Nunn, Keller Williams Realty Karen Ritz, Windermere Real Estate Danny Rubenstein, House Rebate Tracy P. Sharrar, Prudential California Realty Gilbert Soto, Atvantage

CARLSBAD



Bridget R. Sturm 2009 Winner Century 21 Award (760) 533-4551 www.Selling NorthCounty.com

Sheila Sullivan, Keller Williams Realty
Brad Whaley, Keller Williams Realty
Mike Williams, Keller Williams Realty
Serri Yates, Realty Executives
David Zeman, RE/MAX Associates

CARMEL VALLEY

Terikim Andary, Prudential California Realty
James Dedolph, Keller Williams Realty



Deborah Engel Two-Year Winner Prudential CA Realty (858) 829-1989 Deb@PropertybyDeb.com www.PropertybyDeb.com

Daniel Greer, Prudential California Realty

Kylie Reiter, Keller Williams Realty

Jeff Smith, Coldwell Banker

Dennis Whan, Prudential California Realty



Jean Wilson 2009 Winner Windemere Excl Prop (858) 945-0612 www.jeanwilson. mywindermere.com

Danielle Wright, Prudential California Realty

CHULA VISTA

Management

Jeff Bettger, Prudential California Realty Maureen Charles, RE/MAX Associates

Karen Crabtree, Prudential California Realty

Eleanor Mello, Compass Real Estate & Property

Gail Nordstrom, McMillin Realty

Pamela Ratcliffe, Prudential California Realty

CHULA VISTA



James Youel 2009 Winner McMillin Realty (619) 981-2286 jyouel@mcmillinrealty.com www.jamesyouel.com

CORONADO

Charles Ahern, Coronado Real Estate Consultants

Susan Ahern, Coronado Real Estate Consultants

Laura Concannon, Lee Mather Company

Georgia Ellis, Prudential California Realty

Ruth Ann Fisher, Del Realty

Gwen Hovland, Willis Allen Real Estate

Charlotte Rudowicz, Prudential California Realty

Dwight Settle, Ascent Real Estate

Frank Spitzer, Independence Realty

SuzieSandberg, Coronado Shores Company

David Udell, Napolitano GMAC Real Estate

DEL MAR

John Borgia, Coastal Mortgage Services - Del Mar Realty

Cheryl Bray, Prudential California Realty

Ann Casadont, RE/MAX Distinctive Properties

Brett Combs, Pacific Shore Platinum

Sharon Dick, Prudential California Realty

Jennifer Friend, Coldwell Banker

Sandy Friend, Coldwell Banker

Frank Gill, Gill Real Estate Company

Shannon Hagan, Coldwell Banker

Kay Hoeprich, Prudential California Realty

Benny Landman, Coldwell Banker

Wendy Persson, Coldwell Banker

Susane Roberts, Prudential California Realty

Tracy Weaver, Coldwell Banker

ENCINITAS

Tom Cozens, Century 21

Sue De Legge, Coldwell Banker

Jeff DeChamplain, Keller Williams Realty

Gita Gendloff, Realty Executives

Patty Keck, RE/MAX Associates

Janis Libuse, RE/MAX Associates



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ENCINITAS

Linda Moore, Coldwell Banker

Dale Perkins, Keller Williams Realty

Cody Steele, Steele Realty

Christiane Stefanoff, Steele Realty

Ron Valente, Prudential California Realty Jane Woltman, RE/MAX Associates Marc Zimmerman, PineappleHut

ESCONDIDO

Kristen Akagi, Prudential California Realty
Jill Bentley, Realty Executives
Annamarie Dawber, RE/MAX United

Mary Heon, Coldwell Banker



Faye Hines 2009 Winner ERA Property Movers (760) 533-9974 fayehines@earthlink.net www.fayehines.com

Barbara Hunt, Century 21 Award

Lynn Judson, Judson Reality

Ginger Proffitt, ERA Real Estate

Ashley Stuart Puetz, Prudential California Realty

Thomas Rico, Prudential California Realty

Jill Sattel, McMillin Realty

John Savino, Prudential California Realty

Barbara Stuart, Prudential California Realty



Cindy Waasdorp 2009 Winner Prudential CA Realty (760) 745-1621 CWaasdorp@aol.com CindyWaasdorp.com

FALLBROOK



Bonnie Haines 2009 Winner Coldwell Banker L/G (760) 445-5200 BonnieHaines@tfb.com www.BonnieHaines.com

Bob Hillery, Willis Allen Real Estate
Kim Murphy, Prudential California Realty

FALLBROOK

Steve Vance, Coldwell Banker Landmark Group

IMPERIAL BEACH

Ashley Emmerich, America One Mortgage Corporation

Greq Mixon, Paul McNally Realty

JULIAN



Kaaren Terry 2009 Winner Mountain Farms Realty (760) 765-0111 (619) 417-0481 kaarenterry@aol.com

LA JOLLA



Jeanette Amen Two-Year Winner Prudential CA Realty (858) 551-3332 AmenSellsHomes.com

Todd Bloom, Prudential California Realty Eric Chodorow, Team Chodorow

Cher Conner, Prudential California Realty

Susana Corrigan, Prudential California Realty -Susan Cohen Corrigan Group

Adriana Erni, Diamond Realty International
Marti Gellens, Prudential California Realty
Maxine Gellens, Prudential California Realty



Diane Hoyt 2009 Winner Dave Stubbs Real Estate Inc. (858) 945-2033 dianehoyt@gmail.com

Sally Kimble Kempton, Keller Williams Realty



Marcelo Kollet 2009 Winner Prudential CA (858) 337-2022 mkollet@san.rr.com

Ranjitha Kurup, Prudential California Realty Claire Melbo, Prudential California Realty Peter Middleton, Middleton and Associates

LA JOLLA

Drew Nelson, Willis Allen Real Estate
Pamela Reed, Willis Allen Real Estate
Phil Reed, Willis Allen Real Estate
Michelle Serafini, Coldwell Banker
Gregg Whitney, La Jolla Home Source

LA MESA

Rick Carter, Century 21
Michael Cook, Century 21
Cheri Findley, Century 21 Award
Rip Fritzer, Keller Williams Realty
Bronte Johnson, Keller Williams Realty

Pamela Pehka, Prudential California Realty

Marty Price, Coldwell Banker

Arlene Pyjar, Prudential California Realty

Ursula Santiago, Coldwell Banker Residential Brokerage

Vicki Stevens, Prudential California Realty

Lisa Vann, RE/MAX Associates

MIRA MESA

Debbie Dye, Red Carpet Realty

MISSION VALLEY



Tim Skoglin Two-Year Winner Skoglin Homes & Loans Inc. (858) 592-0100 www.skoglinhomes.com

OCEAN BEACH

Catrina Russell, Coldwell Banker

OCEAN HILLS

Jirina Svoboda, Clubhouse Realty

OCEANSIDE

Danielle Delaney, Coldwell Banker Lynne Fiedler, Douglas Real Estate



Kim Gurreri Two-Year Winner Keller Williams Realty (760) 505-3053 kimgurreri@sbcglobal.net www.kimgurr.com



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OCEANSIDE

Michael Hall, Coldwell Banker

Mary Hoffman, ERA Real Estate

Jon Lash, Blue Pacific Realty

Sean O'Donnell, Richard Realty Groups

Steve Talbot, Windermere Exclusive Properties

Shirley Vance, Coldwell Banker Landmark Group



Victoria ("Vikki") Varnals 2009 Winner Basic Brokerage Solutions Phone: (760) 757-8100 Cell: (760) 207-8300 vikkitc@aol.com

Dolores Wellborn, Realty Executives

POWAY

Claudia Adams, Coldwell Banker
Duetta Bellamy, Coldwell Banker
Sara Driscoll, Prudential California Realty
Gina Drucker, Windermere Exclusive Properties

Patrice Fuchs, RE/MAX Associates

Catherine Gigstad, Coldwell Banker
Sue Herndon, Prudential California Realty
Lisa McAfee, Coldwell Banker
Rick McCandless, RE/MAX Associates
Doug McCarty, Prudential California Realty
Pat McCarty, Prudential California Realty
James Reifeiss, Prudential California Realty
Tony Robison, Wells Fargo Home Mortgage



Brielyn Sesko, Brielyn Sesko

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RAMONA

Stephen Bundy, Century 21 - San Vicente
Jon Erro, Myers Realty Group
Kathy Smail, Century 21

RANCHO BERNARDO

RANCHO BERNARDO



George Cooke 2009 Winner Coldwell Banker Residential (858) 674-1222 GeorgeCooke.com



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Calvin Goad, RE/MAX Associates

Sue Johnson, Windermere Real Estate

Wolfgang Kranzle, RE/MAX Ranch & Beach

Monte Lawson, RE/MAX Ranch & Beach

Janice Patterson, Century 21

Judy Pollack, McMillin Realty

Rick Sauer, Coldwell Banker

Brett Wehn, RE/MAX - Wehn Realty

RANCHO PEÑASQUITOS

Rodney Powers, Century 21

Jim Smith, ERA Eagle Estates Realty

RANCHO SANTA FE

Linda Parker Adams, Coldwell Banker

Laura Barry, Barry Estates

Chaco Clotfelter, Willis Allen Company

Andrea Dougherty, Prudential California Realty

Bob Fields, Coldwell Banker

Cathy Gilchrist-Colmar, Prudential California Realty -Courtyard Office

Sissy Nasri, RE/MAX United

Linda Sansone, Willis Allen Real Estate Michael Taylor, Dougherty & Taylor John Wilcox, Coldwell Banker

SAN CARLOS

Donavan Truesdale, RE/MAX Associates

SAN DIEGO

Patti Adams, Prudential California Realty

SAN DIEGO

Ruth Allsbrook, Prudential California Realty

Patricia Anthony, RE/MAX Associates

Meghan Bach, Woods Real Estate Services

Sharon Bailey, Coldwell Banker

Carrie Baker, Century 21 Award

Cynthia Baker, Coldwell Banker



Dana S. Barry 2009 Winner Hill & Hill Realty (619) 933-4244 DanaSBarry@yahoo.com

John Bassler, Coldwell Banker - San Diego

Sandy Bassler, Coldwell Banker - San Diego



Nancy Beck 2009 Winner Century 21 Award (858) 945-LIST (5478) www.NancyBeck Realtor.com

Steve Berg, San Diego Castles Realty

Bruce Bielaski, Prudential California Realty

Kelly Bingham, Prudential California Realty

Brian Borkum, Prudential California Realty

Mark Bosola, Ascent Real Estate

Betsy Bowers, Pacific Pinnacle Real Estate Services

Claude Braunstein, Coldwell Banker

Chip Brent, Del Cerro Properties

Barbara Brokaw, ERA Eagle Estates Realty

Tesha Buchan, Prudential California Realty

Dale Burgett, Pacific Pinnacle Real Estate Services

Craig Burris, Coldwell Banker

Joe Cal, RE/MAX Associates

Michael Cameron, Cameron Real Estate Group



Jeff Campbell 2009 Winner Windermere Pacific (800) 782-5510 www.SanDiego HomeBuys.com

Linda Campbell, Prudential California Realty Vicky Campbell, Century 21



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SAN DIEGO

Paul Caparas, Weichert Realtors Elite



Bob Casagrand Two-Year Winner Fidelity Pacific Real Estate (619) 507-4878 bob.casagrand@gmail.com fidelitypacificrealestate.com

Laurie Case, Century 21 Award John Casey, Cushman & Wakefield Juana Castro, Coldwell Banker - San Diego

Dara Chantarit, Windermere Exclusive Properties Wendy Collins, Willis Allen Real Estate Amy Cook, RE/MAX Associates Carmen Cooley-Graham, Ocean Mortgage & Realty Carla Coshow, The Coshow Real Estate Group Linda M. Crawford, Prudential California Realty Toni Currier, RE/MAX Associates Margaret Delao, RE/MAX Distinctive Properties Shawn Dooley, Ascent Real Estate Kimberly Dotseth, Green Box Homes Rex Downing, Rex Downing & Associates

Lane Elliott, Prudential California Realty Antoinette Embry, Pacific Pinnacle Real Estate Services Bjorn Endresen, Prudential California Realty Margaret Faherty, Windermere Exclusive Properties Maureen Faulstich, Keller Williams Realty Shannon Frankenberger, Century 21 Award

Anne Montgomery Effinger, Prudential California



Realty

Arman Freeman Two-Year Winner **Property Gallery** (858) 663-1166 armanfreeman.com

Peggy Fuson, Keller Williams Realty Maureen Gallivan, RE/MAX Ranch & Beach Mike Gassaway, Pacific Pinnacle Real Estate Services

SAN DIEGO



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Kevin Hall, Prudential California Realty

Lisa Harden, Prudential California Realty Deborah Harper, Coldwell Banker Patricia Haynsworth, Willis Allen Real Estate

Janna Hernholm, Prudential California Realty

Deborah Herscovitz, Willis Allen Real Estate Jeri Hess, Century 21 Jan Hickerson, RE/MAX Associates

Marie Huff, Prudential California Realty

Kevin Hugli, Prudential California Realty Myra Ingley, ERA Eagle Estates Realty Marc Irmer, Prudential California Realty Colleen Jackson, Century 21 Inez Jacobson, Century 21 Award Gus Jaleel, Amerihomes Realty



Laurie Johnson 2009 Winner Coldwell Banker (619) 992-8817 lauriejohnson@ coldwellbanker.com

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SAN DIEGO

Krista Lombardi, Century 21 Award

Janelle Lorona, RE/MAX United Jane Loveday, Prudential California Realty Chris Mannerino, Prudential California Realty Susan Marshall, Prudential California Realty Bobby Martins, RE/MAX Associates Anna Marzouk, Prudential California Realty Denise E. Matthis, DEM Financial Services Thomas Mattix, RE/MAX Coastal Properties Julie McAdam Farr, Initiative Real Estate Barbara McAree, Coldwell Banker Mary McQuinn, Century 21 - 1st Choice Realty Sandra Melville, ARG-Abbott Realty Group Saied Mojabi, Coldwell Banker Penny Nathan, Ascent Real Estate



Ivana Nedeljkovic, Century 21

Nadine C. Nelson 2009 Winner Prudential California (619) 889-3429 NadineSDreagt@cox.net

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Ginny Ollis, Coldwell Banker

Angela Ordway, Prudential California Realty Jeff Pastore, Alta Pacific Realty Ken Pecus, Ascent Real Estate



Leslie Peraza 2009 Winner **Prudential CA Realty** (619) 920-7345 leslieperaza@cox.net www.leslieperaza.com

Kimberly Platt, Willis Allen Real Estate Ruth Pugh, Century 21 Award Jenny Ritter-Schlick, RE/MAX Associates



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SAN DIEGO



Tammy Robbins 2009 Winner TR Realty (619) 699-7301 tammy@trrealty.net www.trrealty.net

Marc Rose, Prudential California Realty
Summer Sayed, Summer Realty & Mortgage
Christopher Scelfo, MRP Real Estate



Jonathan Schneeweiss Two-Year Winner Keller Williams Realty (619) 279-3333 Schneeweissj@aol.com www.SDHomePro.com

Marta Schrimpf, Willis Allen Real Estate
Connie Schultz-Heinz, RE/MAX Associates
George Schweer, Heritage Homes
Maria Scoma, Coldwell Banker



Jeff Shea Two-Year Winner (858) 485-5100 (619) 417-3117 www.SheaRealty.com

Sylvester Sluka, Sluka Realty Sandra Smelik, Century 21



arlette Smith 2009 Winner Prudential Cal Realty (619) 248-3883 arletteSanDiego@gmail.com arletteSanDiego.com

Jeff Solomon, Major League Properties



Alison Sorley 2009 Winner Coldwell Banker (619) 200-0801 AlisonSorley.com

Trent St. Louis, Metropolitan Group
Fredrick Studer, Prudential California Realty
Kathleen Studer, Prudential California Realty

SAN DIEGO

Mary Taillac, Century 21 Award
Eileen Tansey, Keller Williams Realty
Ann Tasias-Patounas, RE/MAX United
Russell Taylor, RE/MAX Ranch & Beach

 $Maure en \, Tess, \, {\sf Coldwell \, Banker}$

Travis Thomas, Thomas Realtors

Alan Townsend, Rancho Mesa Properties

Darin Triolo, Keller Williams Realty

Richard J. Ungar, Casa Bella Realty and Mortgage

Ralph Vagnone, Coldwell Banker

Michael Van Waas, Eagle Estates Realty

Scott Waid, Realty Executives

Peggy Walkush, Ascent Real Estate

Kim Ward, Horizon Real Estate

Daniel Webb, Foster Douglas

John Williams, West Coast Living Real Estate Group

Shannon Williams-Galascione, ERA Metro Realty

 $Richard\,Woods, {\tt Woods}\,{\tt Real}\,{\tt Estate}\,{\tt Services}$

Joanna Woolley, Windermere Real Estate

Brian Yaw, Pacific Pinnacle Real Estate Services



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Beth Zedaker, Willis Allen Real Estate

SAN MARCOS

Danuta Bala, Danuta Realty

Sandra Hadley, Prudential California Realty GW Medley, Coldwell Banker

Rebecca Sharp, Prudential California Realty

Ryan West, Prime Properties Sales & Management

SANTEE

Ron Durrett, Century 21



Virginia Hall 2009 Winner Coldwell Banker (619) 258-8585 Virginia@VirginiaHall.com www.VirginiaHall.com

SANTEE

Julie Iuli, RE/MAX Associates

Deniese Ossey, Coldwell Banker

Raydina Swan, Action Realty

SOLANA BEACH

Scott Billington, Coastal San Diego Homes

Rosa Buettner, Coldwell Banker

Pat Haeckel, Prudential California Realty Scott Peck, Prudential California Realty

VISTA

Cristine Clark, Realty Executives

Allen Meredith, Richard Realty Group
David Reeve, Realty Executives





SUSANA CORRIGAN



An Excellent Reputation Built Upon Results

- · Master negotiator
- · Well over a billion dollars sold in career sales
- La Jolla real estate expert since 1982
- Consistently among the top teams in the nation

eal estate is serious business, especially these days. Susana Corrigan understands this. Her motto is "do good work with integrity," and she means it. Best known for her personal devotion to each client, tremendous fund of knowledge, decades of experience and an unparalleled degree of attention to detail, Susana thrives in any market.

"Over the past 12 years, Susana has represented me in multiple real estate transactions. Whether I'm buying or selling, I always feel that Susana offers

the most skillful representation. She makes things happen. Susana is the best!" says Eric Benson, President and Founder of Pacific Coast Steel.

Working alongside her partners, Patty Cohen and Stephanie Corrigan, Susana has built a powerhouse trio of talent. "With a profound sense of gratitude, I thank my wonderful clients who inspire me daily."

Prudential California Realty

1299 Prospect Street • La Jolla, CA 92037 Phone: (858) 551-3359 • Cell: (858) 229-8120

scorrigan@prusd.com • www.LaJollaResidential.com





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or Kris and Steve Berg, honesty, integrity and professionalism are guiding principles, not buzz-words. Technologically progressive yet passionate about personal service, they don't sell homes; they represent people in the purchase and sale of their homes. Their company, San Diego Castles Realty, is fiercely independent — small enough to "know you" yet big enough to offer the resources necessary to deliver a superior buying or selling experience and superior results. Kris is also a nationally syndicated columnist for *Inman News* and HGTV's Frontdoor.com, and was recognized by *Inman News* as one of "2008's Top 25 Most Influential Real Estate Bloggers."

San Diego Castles Realty

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SUE DE LEGGE

Your North County Coastal Professional

- ABR, CRS (Accredited Buyer's Representative, Certified Residential Specialist)
- Specializing in Encinitas, Carlsbad, Solana Beach, Del Mar and Rancho Santa Fe

warded among the top 30 agents of San Diego, Sue De Legge has the knowledge and experience to help you fulfill your real estate goals. She is driven to provide the personalized attention they deserve, and her clients value her professionalism, effective negotiation skills, integrity and accessibility throughout the entire buying or selling process. Sue De Legge helps her clients maximize their profits and minimize the costs. "I work very hard to earn the trust and confidence of each client, showing them that I treat each sale or purchase as if it were my own."

Coldwell Banker Previews INTL

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BEST IN CLIENT SATISFACTION



MARY HEON

North County and San Diego Area Expert

- Top 1% Nationally Relocation Specialist
- More than 20 years of experience Mary knows San Diego
- · Realtor of choice for local and national employers
- · Marketing and selling homes and estates
- Skilled negotiator/marketing specialist/area expert

hosen again as agent for "Best in Client Satisfaction" comes as no surprise for those who know Mary Heon. A genuine professional, Mary exceeds expectations with boundless enthusiasm, energy and mindful care for each and every one of her clients.

Excellence is doing ordinary things with extraordinary dedication, attention to detail and confident care. Mary is *excellence in action*. Mary's winning attitude combined with her 20 years of experience and vast knowledge of San Diego have put her in the top 1 percent of all Coldwell Banker Sales Associates. Mary is the Realtor of choice for numerous prominent national, international and local companies. Corporations and employers rely on her vast knowledge of the entire San Diego area as they attract new talent and relocate employees.

Coldwell Banker

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SISSY NASRI

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- · Among the top 1% of all agents nationwide
- · Chairman's Club and Hall of Fame award winner
- · San Diego relocation specialist

Sissy Nasri's success is a result of her warm, engaging personality that exudes confidence in her expertise. Her honest sincerity and enthusiasm will establish a bond of trust that will make you feel comfortable within moments of meeting her. She strives to establish long-term relationships that are based on integrity and reliability. Sissy's knowledge of the market, coupled with her attention to detail, strong negotiation skills, impeccable ethics, professional manner and the respect of her peers, brings success to her clients year after year. The majority of Sissy's business is based on referrals from the nation's top relocation companies, prominent international companies and her satisfied clients. Her numerous referrals are a reflection of her dedication to personal service and delivering excellence.

RE/MAX United

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BEST IN CLIENT SATISFACTION



KYLIE REITER

Recipient of Best in Client Satisfaction Award

- Specializing in Carmel Valley and adjacent communities
- · Creative, high-quality and results-driven strategies
- · Proven track record of earning top dollar for sellers
- Unparalleled commitment to client satisfaction

ylie Reiter has built a solid reputation within the real estate industry and has proven herself to be an agent of distinction. Kylie's innovative marketing techniques, superior research and ability to quickly adapt to this fast-changing industry have allowed her clients to obtain the results they desire. Kylie is committed to providing the highest quality real estate services through focused planning, in-depth market insight and the real-world experience required in today's volatile real estate market. Whether you're a luxury home client, first-time seller/buyer or anywhere in between, choosing Kylie Reiter is the smart choice in your pursuit of a successful real estate transaction.

Keller Williams Realty

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CATRINA RUSSELL

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- Specializing in the central coastal areas of San Diego
- Award-winning agent for Coldwell Banker every year since 1998
- Specialist in residential and commercial residential real estate
- · Exceptional customer service

As a longtime resident of the Ocean Beach area, Catrina knows our real estate market inside and out and has a vested interest in helping her neighbors achieve their housing and financial goals! Ranked in the top 50 of all Coldwell Banker agents in San Diego for 2008 and the top 4 percent internationally, Catrina attributes her success to providing quality service and caring for her clients' needs. "I love real estate because I enjoy helping my clients attain their goals, whether buying their dream home or for an investment. I want my buyers and sellers to do the best they possibly can in the current market conditions. They have me working diligently on their behalf and know they can trust my judgment."

Coldwell Banker Ocean Beach

1851 Cable Street • San Diego, CA 92107 Direct: (619) 226-BUYS (2897) www.CatrinaRussell.com





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arbara Stuart and Ashley Stuart Puetz are a dynamic mother-daughter real estate team, who share the qualities of uncompromising attention to detail. Trust, honesty and ethics are at the core of Barbara and Ashley's business principles.

As experienced and knowledgeable real estate agents with 24 years of San Diego real estate sales experience, Barbara and Ashley will provide you with detailed information to help you make the best possible real estate decisions. Ranking in the top 2 percent nationwide and a Legends Award recipient for 10 consecutive years, Barbara's business consists of 90 percent repeat clients and referrals. You can trust Barbara and Ashley's sharp negotiation skills and quality representation.

Prudential California Realty

16969 Bernardo Center Drive • San Diego, CA 92128 Phone: (858) 204-5700 • Phone: (858) 204-9675

barbarastuart@cox.net • www.stuartandstuart.com



ROSA BUETTNER

Coldwell Banker 2651 Via de la Valle Del Mar, CA 92014

Phone: (858) 793-7552 Cell: (858) 945-7314

rbuettner@coldwellbanker.com www.RosaBuettner.com

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- Resident of San Diego since 1981
- Fluent in Spanish and English
- Specializing in finding the right property for my clients throughout San Diego County
- Exceptional service you can depend on

y goal is to provide my clients unparalleled service based on knowledge in the market, as well as the highest quality of marketing and technology. Knowledge, marketing and technology work together to successfully achieve the best results in either their homebuying or selling experience. I utilize statistical information and technology to keep my clients informed on trends in the marketplace. I personally preview all properties that meet my clients' criteria to help them select the best property and ease the selection process.



CRISTINE CLARK

Realty Executives 911 Hacienda Dr. Vista, CA 92081

Office: (760) 758-2300, Ext. 220 Cell: (760) 519-8723

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ristine Clark has been successful for more than 30 years by providing the most innovative and effective marketing of residential real estate and unparalleled personalized service through a unique team of specialists. Cristine strives to meet individual needs because her success depends on the satisfaction of her clients. Cristine Clark is a consistent community supporter and contributor to Meals on Wheels, The Autistic Class at Empressa Elementary, and New Haven Youth and Family Services.

*Sales by The Cristine Clark Team



BEST IN CLIENT SATISFACTION



PATRICE FUCHS

RE/MAX Rancho Bernardo 16730 Bernardo Center Dr. San Diego, CA 92128 Phone: (858) 735-6926 patricefuchs@remax.net www.patricefuchs.com

Service Above and Beyond

- Two-year Five Star Award Winner
- Tenacious
- Creative
- Savvy and caring

Strong negotiating skills, and her ability and willingness to take care of so many of the details before, during and after her transactions exemplify Patrice's high standards. Her clients are amazed by the wide range of services she provides, making the process of buying and selling easier, less stressful and more successful and rewarding. Patrice goes the extra mile to make the property ready for sale and to close the deal between buyers and sellers.



SHANNON C. HAGAN

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- Featured in The Wall Street Journal
- Source for comment *Wall Street Journal*, Unique Homes
- Diligent, driven and thorough, with a sense of humor

n this market it's important to know that your agent is doing everything they can in netting you the most money for your home. Or, that your agent has the negotiation strategies to get you the best price in your purchase. The market is constantly changing so it is vital that your agent is intelligent and savvy in dealing with these nuances. You want someone who is a pleasure to work with, works hard and has an excellent reputation with their peers as an ethical professional. It's an honor that my clients have nominated me as that person.



JANNA HERNHOLM

Prudential California Realty La Jolla, CA 92037 Phone: (619) 299-4272 Cell: (619) 985-4126 hernholm@cox.net www.homesbyjanna.com

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Referrals comprise about 90 percent of Janna's business. She is committed to making the sale of a home a successful experience for each client. With astute market knowledge, negotiating skills and extensive experience, Janna insures that each real estate transaction is handled skillfully and professionally. Her passion for San Diego's historic neighborhoods and commitment to her community also contribute to her success.



MARIE HUFF

Prudential California 1299 Prospect St. La Jolla, CA 92037 Office: (619) 838-9400 mariehuff@aol.com www.mariehuff.com

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love helping my clients with their real estate needs. I work with buyers, sellers and relocation clients, using the latest in technology to keep them up to date on the current market. My 20 years of experience in education has provided many of the skills I use to keep my clients well informed on the opportunities for investment here in San Diego. I have an honest and realistic approached to real estate sales. As a result of successfully helping hundreds of clients, the majority of my business is referral based. I am interested in building strong, lasting, lifelong relationships with my clients . . . one person at a time.



BEST IN CLIENT SATISFACTION



LYNN JUDSON

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I'm Passionate About Real Estate

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- Land
- · Property management
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aking homeownership and real estate investing easy is beneficial to everyone. Lynn's success has come through a long list of satisfied clients — homebuyers, sellers and investors. Judson Real Estate has grown quickly by referral and word of mouth, and it became necessary to grow the business by employing equally passionate real estate professionals. Lynn Judson would like to thank our clients that have elected us for this award.



CHARLIE AHERN

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www.coronadoreconsultants.com

" Any thanks to my clients for this fine award." Charlie is an MBA and is renowned for his superior negotiating skills, client focus and integrity. He is a consistent top producer and is broker/owner of Coronado Real Estate Consultants.



DARA CHANTARIT

Windermere Exclusive Properties 11155 E Ocean Air Dr. San Diego, CA 92130 Office: (858) 436-3260 Cell: (858) 775-1872 dara@4sdhomeinfo.com www.4sdhomeinfo.com

ara's clients nominated her with overwhelming enthusiasm, praising her professional and personalized attention to their individual real estate needs. She specializes in representing buyers and sellers in North County coastal communities and adjacent areas.



LAURA CONCANNON

Lee Mather Co., Realtors 944 Orange Ave. Coronado, CA 92118 Office: (619) 878-5241 Cell: (619) 549-3169 Laura@LeeMather.com www.LeeMather.com

aura Concannon, Realtor/ broker and lifetime San Diegan, holds an economics degree from UCSD. Laura's clients benefit from her fresh outlook, attention to detail, high ethical standards and her insider's knowledge of San Diego's communities.



SANDRA "SANDI" HADLEY

Prudential California Realty 3247 Cam de los Coches Carlsbad, CA 92009 Phone: (760) 942-2156 Cell: (760) 703-1619 sandih@prusd.com www.sandihadley.com

Specializing in foreclosures, relocation, residential, condominiums, land and ranches for buyers and sellers. CRS (Certified Residential Specialist)



KEVIN HALL

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rista is a full-time real estate agent and passionate about what she does. She is committed to a high level of excellence in the sale or purchase of your home. Give her a call!



BEST IN CLIENT SATISFACTION



"G" "W" MEDLEY

Coldwell Banker 40 Main St., Ste. E-100 Vista, CA 92083 Phone: (760) 643-5025 Cell: (619) 994-7187 gw.medley@camoves.com www.gwmedley.com

As an Diego County resident for 23 years. GW's goal is Making Real Estate Real Easy (R) for his clients. He's happy to show you how.



GINNY OLLIS

Coldwell Banker Residential Brokerage 1621 W Lewis St. San Diego, CA 92103 Direct: (619) 574-5138 ginnyollis@aol.com www.GinnyOllis.com

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thank you for your trust and confidence in me! With exceptional, personalized service, I will continue to meet all of my clients' goals while exceeding their expectations!



JILL SATTEL

McMillin Realty 16890 Bernardo Center Dr. San Diego, CA 92128 Phone: (619) 851-8108 jsattel@mcmillinrealty.com www.jsattel.mcmillinrealty.com

hank you! To all my clients, friends and family for your business, trust and referrals. I appreciate all of you who have supported my business and have referred me to win this award.



TIM SKOGLIN

Skoglin Homes and Loans Inc. 10531 4S Commons Dr., Ste. 607 San Diego, CA 92127 Phone: (858) 592-0100 www.skoglinhomes.com

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CHRISTIANE STEFANOFF

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hristiane is an effective advocate for her clients, emphasizing "personalized service with integrity and attention to detail." She specializes in representing buyers and sellers in the North County coastal area.



DOLORES WELLBORN

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Since 1986, Dolores has provided knowledge, service and experience as a North County Realtor. Client satisfaction and a successful transaction are her top priorities.



BETH ZEDAKER

Willis Allen 2904 Canon St. San Diego, CA 92106 Phone: (619) 226-7800 Cell: (619) 602-9610 beth@bethzedaker.com www.bethzedaker.com

With her more than 18 years of experience, you can depend on Beth's professionalism, expertise, integrity and reliability as your Realtor.